



THE PET RANCH  
 12700 W. 151<sup>ST</sup> ST.  
 OLATHE, KS 66062  
 PH. 913-814-PETS (7387)  
 FAX. 913-273-0486

## New Client Application

### How did you hear about us?

- Drive-By     Website     Yellow Pages     Direct Mail  
 Event     Flyer     E-Mail     Newspaper  
 Referral, Name: \_\_\_\_\_  Other: \_\_\_\_\_

### Type:

- Would you like to purchase a membership for \$249?    Yes    No  
 Do you qualify for a service/government discount?    Yes    No

This agreement is between the Member/Owner as defined below under Owner/Member Information and The Pet Ranch ("Facility"). Member/Owner and Facility hereby agree to all terms contained herein. Terms of use are subject to change at any time with approval of The Pet Ranch Management Staff.

### Owner/Member Information

Owner(s) Name:	Phone:	Email:	
	Cell:		
	Cell:		
Address:	City:	State:	Zip:
Emergency Contact (Name & Phone): * Please provide additional contact(s) that may assist owner if an emergency occurs while out of town:			
Please List Full Names of All People Who May Visit The Pet Ranch and Pick-Up and Drop-Off Your Pet(s):			
<b><u>NO GUESTS ARE ALLOWED ON THE PREMESIS AT ANY TIME WITHOUT PRIOR MANAGEMENT APPROVAL</u></b>			
Veterinarian of Record:		Veterinarian Phone:	
Comments:			

### Pet Information

Pet Name(s): 1.  2.  3.	Pet Breed & Color: 1.  2.  3.	Pet Sex(s): 1.  2.  3.	Pet Birthday(s): 1.  2.  3.
Pet Weight(s): 1.  2.  3.	Spayed or Neutered (circle):  Yes / No  Yes / No  Yes / No	Medication(s) : 1.  2.  3.	
Feeding Information:  <input type="checkbox"/> Member Provided  <input type="checkbox"/> Pet Ranch Provided	Feeding Instructions:  <input type="checkbox"/> Morning    Quantity: _____ Instructions: _____  <input type="checkbox"/> Evening    Quantity: _____ Instructions: _____  *Feeding and Medication (s) will be reviewed at check in.		

### Required Vaccinations:

**Dogs:** Rabies, DPP, Bordetella

**Cats:** Feline Viral Rinotracheitis/Calicivirus/Panleukopenia (FVRCP), & Rabies

**Please answer the following questions carefully, if necessary, please explain:**

1. Does your pet have any health issues?  Yes    No  
If yes, please explain: \_\_\_\_\_
2. Does your pet need any medication administered during stay?  Yes    No  
If yes, please explain: \_\_\_\_\_
3. On a Scale of 1-10 (1=Not Good 5=Great) how well does your pet react to people? 1 2 3 4 5  
 \_\_\_\_\_
4. On a Scale of 1-10 (1=Not Good 5=Great) how well does your pet react to other pets?    1 2 3 4 5  
 \_\_\_\_\_
5. Has your pet ever bitten anyone or any other animals?  Yes    No  
If yes, please explain: \_\_\_\_\_
6. Is your dog prone to chewing?  Yes    No  
If yes, please explain: \_\_\_\_\_
7. What brand of food do you feed your pet?  
 \_\_\_\_\_
8. Will you be providing any personal items during your dogs stay?  Yes    No  
 \_\_\_\_\_

Please use the space below to list any information you think will be useful to help us make your pet's stay is as comfortable as possible: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## **TERMS AND CONDITIONS OF MEMBERSHIP/OWNER & FACILITY USE**

**\*\*\* PLEASE READ ALL TERMS AND CONDITIONS OF MEMBERSHIP AND FACILITY USE PRIOR TO COMPLETING THIS FORM. BY SIGNING BELOW YOU AGREE TO SAID TERMS AND CONDITIONS IN THEIR ENTIRETY. IF YOU DO NOT UNDERSTAND THIS AGREEMENT IN ITS ENTIRETY PLEASE CONSULT LEGAL COUNSEL. MANAGEMENT RESERVES THE RIGHT TO CHANGE ANY OF THE RULES, REGULATIONS AND CONDITIONS OF FACILITY USE AT ANY TIME.\*\*\***

In consideration for any Member, Owner, Guest or Pet to be permitted to use The Pet Ranch facility (hereinafter referred to as "Facility") for the purpose of boarding, daycare, or use of any other area of the Facility, I/We agree to all of the following policies, procedures, terms and conditions.

### ***Hours of Use***

Hours of the Facility shall be as follows or as otherwise posted at the Facility (subject to change):

#### **Dog Park:**

Hours for the dog park are sunrise to sunset . Please be respectful of our neighbors.

### ***Discounts on Services & Merchandise***

Members shall receive discounts on products and services as permitted by Management from time to time. Management has the right to alter and adjust the discounts received by Members as necessary.

### ***Temporary Memberships***

Temporary Members are Members who have not paid a membership fee and are not permitted access to Members Only Areas. Temporary Members are permitted to board pets, utilize services, and purchase products at standard retail rates. All Temporary Members are required to follow the same standards of conduct and subject to the same rules and conditions as Members.

### ***Term of Membership***

The term of this membership shall be 1-year from dated last signed below and shall automatically renew at the current membership rate unless cancelled by either party with a 30 day notice. Either party may cancel membership at anytime for any reason. If Members cancels membership, fee shall be non-refundable. If Facility cancels membership within first 12-months, initial fee shall be refunded in a pro rata manner if cancelled after first 12-months, fee shall be nonrefundable. Memberships are non-transferable. Facility shall have the right to refuse product or services for any reason deemed necessary by Management for safety and concern of members. The person signing the Membership Application agrees to all terms contained herein and accepts responsibility and liability for any and all persons listed on the Membership Application as if they were one in the same.

### ***Guests***

Guests of members are **not** allowed on the premises without prior approval by Management. All Guests must first meet with Manager on Duty and complete the Guest Registration card provided by The Pet Ranch. Members bringing Guests are responsible for the liability of the Guests and the Facility while on premises.

### ***Exercise Time***

Pets will be allowed ample exercise during the course of their stay. The ability for an animal to participate in exercise activities is at the sole discretion of Facility Staff. If an animal is deemed to be unfit for group exercise, the animal may be separated at the sole discretion of Facility Staff.

### ***Rules & Regulations***

Rules and Regulations contained herein are crafted for the safety of all Members. Members shall be required to follow any and all rules as contained in this membership agreement or as may be posted from time to time by Management.

### ***Use of Members Only Areas***

Member shall be permitted access to Members Only areas of The Pet Ranch during hours set forth by Facility.

### ***At Home Care***

The Facility will upon Member's request provide at home care to Members. Members shall hereby agree to indemnify Facility and its employees and agents for any and all liability for said at home care the same as if care had been provided for at Facility under the terms of this agreement. This shall include but not be limited to any damage to Member's property.

### ***On-Line Video and Photography***

Pet videos and photography, while take on the premises or during special events, shall be the sole property of The Pet Ranch and its affiliates. Members shall allow the Facility to utilize such media for advertising and marketing purposes.

### ***Veterinary Care***

The Facility reserves the right to administer care (including veterinary care or veterinary medicine) to your animal during its stay for any reason deemed necessary for the health and wellness of the animal at the Facility's sole discretion. Member or owner of any pet under Facility's care understands that the facility is acting as only an associate of a veterinarian and may not have completed at least three years of study and may perform veterinary procedures under the direct or indirect supervision of a licensed veterinarian pursuant to rules and regulations of the Kansas veterinary board. Any costs associated with the care or medical treatment (including transportation costs) shall be the sole responsibility of the Member and or the animals owner. In the event Facility and or its Employees, Agents, or affiliated veterinarians administer care for treatment, Member agrees it will make a follow-up visit to the veterinarian immediately after care is administered. Member or owner of any animal boarded at the facility shall recognize that any aid given to animal throughout duration of stay shall be given gratuitously and understands the Facility does not represent themselves to be veterinarians or use any title or degree appertaining to the practice thereof. Member and owner shall expressly and forever indemnify and hold harmless the Facility its employees and agents against any and all liability for any veterinary care or medicine administered to animals past, future, or present.

***Animal Health & Safety***

Any and all animals brought to Facility shall be subject to this agreement. It is the responsibility of the animal owner to disclose any health issues or medical conditions to the Facility that may be pertinent to the animals health and safety and the safety of all other guests. All animals on the premises shall be required to meet the minimum vaccination standards as the Facility may require from time to time. All dogs shall be required to be currently vaccinated for Distemper, Parvovirus, Bordetella, Parainfluenza (DPP), and Rabies. Felines shall be required to be current on Feline Viral Rhinotracheitis, Calicivirus, Panleukopenia (FVRCP), Feline Lukemia, and Rabies. For more information on vaccination standards, please inquire with Management. All animals shall be required to meet all State, Federal and Local licensing and health requirements and shall be required to be in good health prior to being permitted onto the premises. All animals shall be required to enter the Facility and premises on a leash.

***Aggressive & Fertile Animals***

All animals on premises shall be required to be sociable by common standards. Aggressive animals or animals that have caused an altercation may be separated from other animals or banned from premises until they are proved to be acceptable by Management. Any unaltered male dogs or female dogs which may be in season shall be required to be on a leash at all times per City requirements. Such determination shall be made at the sole discretion of Facility Staff.

***Abusive Behavior***

Abusive behavior to animals will not be tolerated at anytime. Any abusive behavior by Members will result in immediate and permanent membership cancellation.

***Personal Property***

The Pet Ranch, its employees and affiliates shall not be held responsible or liable for lost, stolen, or damaged personal property belonging to Members, their Pets, or their Guests.

***Damages***

All persons utilizing the facility agree to pay for any damages caused by the person or their pet during their visit to the Facility.

***Payment of Dues & Fees***

All persons utilizing the Facility shall agree to pay in full and upon demand any and all fees for products and services provided by the Facility via cash payment or charging credit cards on file with the Facility. By signing the membership application, said persons shall agree to allow the Facility to charge any amounts due to any of the credit card numbers provided to the Facility. Refunds and discounts shall be determined solely at the discretion of Management Staff.

***Late Fees & Charges***

Animals shall be picked up by 6:00 PM each evening for doggy daycare and by 12:00 PM for overnight boarding unless special arrangements are made prior to boarding and agreed to in writing by Management Staff. A late fee of (\$1) per minute may be charged for each minute in which a pet is picked up after the pick-up deadline up to a maximum of \$15. If pick up is more than 15 minutes late, the Pet will be boarded overnight at the twice the regular overnight boarding rate for each night the pet is boarded without reservation. Exceptions may be made with extenuating circumstances at Management's discretion. Boarders picked up after 12:00 PM will be charged a \$14.00 extended check out fee. If boarders are not picked up by 6:00PM, the pet will be boarded overnight at the twice the regular overnight boarding rate for each night the pet is boarded without reservation. Exceptions may be made with extenuating circumstances at Management's discretion.

***Cancellation Policies***

The cancellation notice of any reservation must be made in advance of the first day of the reservation. Doggy daycare reservations must be cancelled at least 24 hours in advance. Overnight boarding must be cancelled at least 48 hours in advance unless such reservation is within a time which is within one week of a nationally recognized holiday (in such case the reservations will require a minimum of a 72 hour notice). Failure to cancel reservations within said time periods will result in the charge of either the lesser of two full nights of overnight boarding or the cost which would have been incurred for the actual reservation. The Facility shall have the right to charge any amounts due for cancellation to any of the credit card numbers provided to the Facility.

***Abandonment***

Any neglect to pick up animals by the time they are scheduled to leave without providing notification is unacceptable. Any animal left at the Facility without contact by the owner with the intention to pick up the animal by the owner or a representative or agent, will be considered abandoned upon the seventh day of such failure to notify Facility. The facility shall make every effort to attempt contact Owners and emergency contacts. Any abandoned animals shall, by default, become the sole property of the Facility. The Facility shall then have the right, at its sole discretion, to determine whether to re-place or adopt the animal in another home or to relinquish the animal to an unrelated animal shelter of its choice. If an animal is abandoned at the Facility the owner will be responsible for any related fees for boarding, care, and placement of such animal regardless of the cost. The owner and its agents shall have absolutely no recourse against the Facility or its affiliates for such actions.

***Acknowledgement of Risk***

There are risks inherent to the interaction of animals with other animals and humans. These risks may result in bodily injury or property damage, including disability, sickness or even death to humans or animal. There may also be risks that are unknown or unforeseeable at this time or any future time. By using the Facility or participating in activities at the Facility you are fully accepting all of these risks and understand that you are responsible for these risks including but not limited to all losses, costs and damages incurred as a result of participation.

***Waiver, Indemnification, and Release***

Use of Facility is **AT YOUR OWN RISK**. All persons shall expressly and forever indemnify and hold harmless the Facility its employees and agents against any and all liability to itself or its belongings while utilizing the facility and or its services. Member shall release the same against any claim, injury, liability, litigation, actions, suits, costs, losses, damages, expense or demands including attorney's fees of every character whatsoever whether resulting from participation in activities, negligence, acts of omissions, or otherwise. Member shall agree that this shall be binding upon itself, its successors, heirs or legal representatives.

*By completing this document or any document provided by Facility, Member understands and agrees to any and all rules, restrictions or guidelines as contained herein or as may be posted or provided from time to time. Member agrees that if any part of this agreement shall be held invalid or unenforceable that the remainder of this agreement shall be held in full force and effect. Furthermore I acknowledge and agree that I have provided information herein accurate to the best of my knowledge. I hereby agree to all terms and conditions provided herein and as they may be amended from time to time. I hereby complete this information and execute it for myself, my heirs, successors and or assigns. I also hereby attest that if I am not the sole owner of the animal(s) subject to this application, that I have the full right and duty to execute this agreement on behalf of any other owners or representatives of such animal.*

**BY SIGNING THIS DOCUMENT I AUTHORIZE MY VETERINARIAN TO RELEASE VETERINARY RECORDS TO THE PET RANCH**

\_\_\_\_\_  
*Owner/Members Signature*

\_\_\_\_\_  
*Date*